



Paganel Primary School
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Paganel Primary School

Parent Code of Conduct

This code of conduct provides information for parents/carers to outline the behaviour expectations (and clarify the types of behaviour that will not be tolerated) when on site at Paganel, when working in conjunction with staff to support the children and to create a safe and peaceful environment.

At Paganel we recognise the importance of strong, respectful relationships with parents/carers, the education of our children is a partnership between us all.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However, we understand that everyday misunderstandings can cause frustrations and have a negative impact on our relationships. Where issues arise or misconceptions take place, please contact your child's teacher, phase leaders, a member of SLT or the Headteacher, who will be available to discuss the issue with you and hopefully resolve it. Where issues remain unresolved, please follow the school's complaints procedure. This is available on the school website or a copy can be requested from the school office.

In addition to following the guidance set out in our Home/School Agreement parents/carers are expected to:

- Respect the caring ethos of the school.
- Understand that families and staff need to work together for the benefit of the children.
- Treat all members of the school community, environment and property with respect.
- Listen to information provided by the school and respond respectfully if you have further queries regarding events that have occurred in school.

To support the development of a safe and peaceful environment Paganel Primary School will not tolerate the following behaviours:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Using loud or offensive language or displaying temper.
- Threatening in any way, a member of staff, visitor, fellow parent/carer or child.
- Damaging or destroying school property.

-Sending abusive or threatening emails or text/voicemail/phone messages or other written communications (including social media) to anyone within the school community.

-Defamatory, offensive or derogatory comments regarding the school or any of the children/parents/staff/governors at the school on Facebook or other sites. Please **'Think before you post'**, we ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children. The Department for Education and governors of Paganel Primary School consider the use of Social Media Websites for being used in this way as unacceptable. In the event of this happening the individuals responsible will be reported to the appropriate 'report abuse' section of the network site. The school will also expect that the comments be removed immediately.

-The use of physical, verbal or written aggression towards another adult or child. This includes physical punishment of your own child on school premises.

-Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (such an approach to a child may be seen to be an assault on that child and may have legal consequences).

-Smoking, taking illegal drugs or the consumption of alcohol on school premises or in close proximity to the school gate.

-Dogs being brought on to the school premises (other than guide dogs).

Should **any** of the above occur on school premises or in connection with school the school may feel it is necessary to take action by contacting the appropriate authorities or consider banning the offending adult from entering the school premises.

Thank you for abiding by this code in our school. Together we create a positive and uplifting environment not only for the children but also all who work and visit our school.

It is important for parents and carers to make sure any persons collecting their children are aware of this policy.

At our school we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with the actions outlined above.

