



The Pursuit of Greatness

Parent Code of Conduct

This booklet provides information for parents/carers on conduct expected of them so that we can continue to flourish progress and achieve in an atmosphere of mutual understanding and respect.

Respect, Enquire, Persevere

Code of Conduct

At Paganel Primary School we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, staff and the school community.

As well as following the guidance set out in our Home School Agreement, parents, carers and visitors are expected to:

- Respect the caring ethos of the school
- Understand that families and staff need to work together for the benefit of the pupils
- Treat all members of the school community, environment and property with respect
- Seek to clarify a child's view of events with the school's views in order to bring out a peaceful solution to any issue
- Correct their own child's behaviour, especially where it could lead to conflict
- Approach school staff who will work with you to **resolve** issues of concern
- Avoid using staff as threats to admonish children's behaviour

In order to support a peaceful and safe environment Paganel Primary School does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office or other area of school grounds
- Loud, aggressive or offensive language, swearing, cursing or displaying temper
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, parent/carer or pupil
- Damaging or destroying school property
- Sending malicious, abusive or threatening emails/voicemail/ phone messages or other communication (including social media)
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school
- The use of physical aggression towards another adult or child. This includes physically punishing your own child on school premises
- Approaching someone else's child in order to discuss or chastise them because of their actions towards their own child. Such an approach to a child may be seen to be an assault on that child and may have legal consequences
- Smoking, vaping or consuming alcohol or drugs on school property. Also coming onto school premises under the influence of alcohol or drugs
- Bringing animals onto school premises, other than guide dogs

Should any of the above occur on school premises the school may feel it necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises note: Could parents please ensure they make all persons responsible for collecting their children aware of this policy.

Inappropriate use of Social Network Sites

Social media websites are, most unfortunately, being used to fuel campaigns and complaints against schools, school staff, other parents/carers and even pupils.

The Department for Education and Governors of Paganel Primary School considers the use of social media websites for being used in this way as unacceptable. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the class teacher, a member of SLT or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned.

Libellous or Defamatory posts - In the event that any pupil or parent/carer or a child/children at Paganel Primary School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

Cyber Bullying - We take very seriously the use of cyber bullying by one child or parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying. The school will also consider its legal options to deal with any such misuse on social networking and other sites, Thankfully such incidents are extremely rare.

We would expect that parents would make all persons responsible for collecting their children aware of this policy.

If you have any concerns please contact the school office to make an appointment with the Head or you can contact the Governors by letter via the school office.